



**Reliability Center, Inc. Unveils Web-based PROACTOnDemandsm
The First Ever Root Cause Analysis Software as a Service [SaaS]**

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***PROACTOnDemandsm – A Subscription Solution to Delivering your RCA.
The Leader in RCA is now Redefining RCA with SaaS for Cloud Computing.***

Hopewell, VA – September 27, 2010 – RCI, a leading Reliability Consulting firm specializing in Process, Equipment, Safety, Environmental and Human Root Cause Analysis (RCA) investigations, today announced the launch of their PROACTOnDemandsm, Software-as-a-Service (SaaS) version of its award winning PROACT[®]RCA Software application.

- Instant access to PROACT[®] RCA software and templates allowing you to begin your analysis instantly.
- Accommodates most common RCA methods.
- No Lawyers, IT departments, or software required.
- Collaborate & produce unlimited RCA logic trees in real time rendering.
- Robust Root Cause Analysis SaaS environment – secured purchasing, data & code authenticity.
- Purchase 1, 5 or 10 seat annual accounts or one analysis one time. RCA wizard and account management wizard included – customizable reports, TOC creation and cover pages.

RCI supports you every step of the way during your RCA Analysis investigation with:

- Interactive FAQ Utility
- Live Remote Assistance and Chat
- Movies , Tutorials, +PDF Manual
- Online & Classroom Training

PROACTOnDemandsm enables customers to immediately gain the benefit of PROACT[®] RCA software without significant start-up costs and training.

PROACT[®] Logic Tree Knowledge Management Templates[™] are available as an add-on module. The templates database houses completed logic trees specific to industry or healthcare. Each tree is drilled down to the REAL root causes of the undesirable events. These unique PROACT[®] templates are based on our more than 38 years of RCA experience in just about every industry and will provide a system of “checks-and balances” for comprehensive analyses.

Users can access PROACTOnDemandsm anytime with a standard Web browser using IE 6+ or MAC PC Boot Camp, enabling the efficient management of workflow as well as increased collaboration among team members. With all data housed securely in a central private repository per account, users can easily locate previous analyses and apply resulting business intelligence to current situations, reducing analysis time and accelerating results.

For information visit: www.reliability.com/rca

About Reliability Center, Inc.

Over the past twenty-five years, Reliability Center, Inc. has grown into one of the major global providers of Root Cause Analysis and Human Error Reduction solutions. Its innovative and results-proven analysis solutions have increased the precision, productivity and profitability of numerous business, industry, government and healthcare organizations worldwide. As our customers expand their facilities and require more exact analytical procedures to ensure safety, mechanical and human reliability, RCI will continue to provide a wide range of services to meet their needs. Designed to be a learning and growth facilitator, RCI can help organizations produce the paradigm shifts necessary to challenge the limits of mediocrity and thrive in an increasingly competitive global marketplace.

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