



# GSA Capabilities Statement

804-458-0645 • [info@reliability.com](mailto:info@reliability.com) • [www.Reliability.com](http://www.Reliability.com)

## Root Cause Analysis Consulting, Training & Software

### Consulting:

Root Cause Analysis Consulting and Facilitations Services  
 FMEA and Opportunity Analysis Consulting  
 Reliability Assessments  
 Customized Training

### Training:

PROACT RCA Methods  
 Human Error Reduction  
 Failure Scene Investigation  
 Basic Failure Analysis

### Software:

LEAP™ FMEA & OA  
 PROACT® RCA  
 PROACT® Trending  
 PROACT® Logic Tree  
 Knowledge Management Templates

## The Company

Reliability Center, Inc. (RCI), one of the most respected and established Reliability companies in the world is celebrating its twenty-fifth year of service. RCI has been providing the perfect combination of Reliability vision and execution to its clients with PROACT®, their signature branded service for Root Cause Analysis (RCA). Over the past twenty-five years RCI has grown into one of the major global providers of RCA and Human Error Reduction strategies. Its innovative analysis solutions have increased the precision, productivity and profitability of numerous business, government, healthcare and manufacturing organizations worldwide. As our clients expand their facilities and processes which requires more exact analytical procedures to ensure safety, mechanical and human reliability, RCI will continue to provide a wide range of services to meet their needs.

## Capabilities

PROACT® Root Cause Analysis Software, Consulting and Training for Business, Government, Healthcare, and Manufacturing. Boost safety, profitability and productivity with minimal capital outlay using PROACT® Root Cause Analysis Methods and Software. Offerings include RCA, FMEA, OA, HER and more...plus our consulting services and training programs will guide your organization to its unlimited potential.

## Why RCI?

RCI can help hospitals, manufacturers and government agencies produce the paradigm shifts necessary to challenge the limits of mediocrity and thrive in an increasingly competitive global marketplace. Join companies like Georgia Pacific, Coast Guard, NAVY, AES, BHP Billiton, Husky Energy, Amtrak, University of Michigan, PEMEX, SABIC & Memorial Sloan Kettering Hospital and become Reliability pacesetters.

## Key Contacts

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## Company Designations

**CAGE Code:** OMXW6

**DUNS Number:** 17-335-9555

**TIN:** 54-1304314

**GSA:** GS-00F-0007W

## Corporate Structure

Small Business

Woman Owned Business

## NAICS Codes

**511210** Software Publishers

**541330** Engineering Services

**541614** Manufacturing Operations Improvement Consulting Services

**541614** Productivity Improvement Consulting Services

**541618** Other Management Consulting Services

**541690** Safety Consulting Services

**541990** All Other Professional Scientific and Technical Services

**611420** Computer Training

**611430** Professional and Management Development Training

**611 519** Technical and Trade Schools

**611710** Educational Support Services

## SIN Codes

**C7030** (132-33) Perpetual Software Licenses

**C7030** (132-34) Software Maintenance

**CR425** (871-4) Test and Evaluation

**CR425** (871-5) Integrated Logistics Support

**CR499** (874-1) MOBIS Consulting Services

**CU099** (874-4) Training Services

**Reliability Center, Inc.**



**Est. 1985**