



Failure of RCA Effort to Meet Expectations

RCA Process/System Expectations Related

Implementation Related

No RCA Expectations Set from Exec. Management

RCA Expectations Set, But Not Comm. Effectively

RCA Expectations Viewed as Unrealistic by Champions

Trained Students Do Not Implement Properly

Management Systems Related - RCA Champion

Expectations not Well Thought Out by Exec Management

RCA Viewed as a Low Priority Compared to Other KPIs

RCA Champion has Not Been Designated to Oversee RCA Process

Designated RCA Champion Ineffective

Champions and Analysts Not Involved in Setting Expectations

Too Busy

Too Much Time Lapsed From Training to Implementation

Executive Performance Criteria Not Effectively Communicated

LTA Time Provided to Analysts to Conduct Analyses

RCA Recommendations Not Implemented by Sys. in Timely Manner

Champion Does Not Properly Remove Analyst Barriers

Engineering Support for Analysts and RCA's LTA

RCA Mentoring Not Readily Available for Analysts

RCA System/ Process Steps not Well Thought Out by Exec Level

Inadequate Management Support

Improper Selection of RCA Champion

Students See RCA as Another Task on Their Full Plate (Perception)

Reactive Work Systems

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RCA Effort Not Meeting Expectations Sample Root Cause Analysis Template