

METHODS

PROACT Root Cause Analysis Methods® Workshop

Chronic Problems Staring You In The Face?

Learn the "PROACT® System" and you'll come away with a proven method to identify, investigate and eliminate chronic problems that occur in your workplace.



Chronic problems are ugly.

No More Fires

People spend way too much time putting out fires - administering "quick fixes" to the recurring problems that arise every day in their workplace. Most of these chronic problems, which soak up your productive capacity, are avoidable if you have the right tools.

HELP YOUR ORGANIZATION BE THE BEST IT CAN BE

With **PROACT® Root Cause Analysis Methods** you'll have the tools you need to eliminate problems and improve productivity. This system will show you how to uncover the real roots of your problems and implement cost-effective solutions. With **PROACT® Root Cause Analysis Methods** you and your organization will benefit from this tested and proven, long-term, problem-solving system.

CHANGE THE WAY YOUR ORGANIZATION OPERATES — FOREVER

Spend two days at our workshop and prepare to see your organization change. We'll teach you everything you need to know about identifying, investigating and eliminating those burdensome, chronic problems. You'll go back to your job feeling refreshed and ready to make a difference in the way your organization solves problems.

THIS EVOLUTIONARY TWO-DAY WORKSHOP HAS BEEN RECEIVING HIGH PRAISES FOR YEARS

Attendees learn how to form a workable team of "field experts" whose first task is to define their charter and define the way they'll approach their analysis. Next, attendees learn how to gather the right information and determine the scene of the problem event.

They next learn to apply RCI's deductive/inductive logic tree to discover equipment, human and organizational root causes of the problems being analyzed. Since framing and presenting recommendations is such an important part of the system, attendees are also taught how to document, frame and sell their recommendations.



Problems such as chronic flight delays.

Finally, the system is not complete until positive changes actually occur, so attendees learn how to track team recommendations to be sure the new procedures have been properly implemented and are working.

The **PROACT® Root Cause Analysis Methods** Workshop is offered on a regular basis at our Virginia complex as well as selected cities throughout the United States. We can also bring the workshop directly to your organization or facility.

For more information, dates and costs, call RCI today at 804/458-0645, or visit us at www.reliability.com.

"RCI provided us with a technique that allowed us to fix a chronic processing problem that plagued one of our gas plants for more than ten years. If not for this technique, we would still be 'fire fighting' this problem today."

— Alan Laundry, Tech Services Manager, Westcoast Energy, Inc., Ft. St. John, B.C. —



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