

# PROACT® RCA

## Root Cause Analysis Software

*An integral member of the PROACT® Suite*

### Knowledge Is Power

#### It's true that knowledge is power— but for whom?

Unfortunately, those with the most knowledge in an organization often keep their expertise in their heads. By failing to put their successful logic down on paper, they unwittingly make their peers—and often the organization itself—completely dependent on them.

Imagine how powerful that knowledge would be if it were shared with everyone, top to bottom.

#### Shared Knowledge at Your Fingertips

That's exactly what PROACT® RCA helps you do: harness the power of shared "corporate memory" for the benefit of everyone. The award-winning PROACT® RCA software tool is a methodology for taking your best problem solvers and replicating their talents in Root Cause Analysis (RCA). The result? Everyone, even at remote sites, can learn from the same priceless experience.

PROACT® RCA follows a strict investigative line:

- PReserving Event Data
- Ordering the Analysis Team
- Analyzing the Event Data
- Communicating Findings & Recommendations
- Tracking for Bottom Line Results

#### Building on Previous Successes

PROACT® RCA helps the RCA analyst easily document, validate, report and track findings and make recommendations. With each step, hypotheses are validated using hard data to identify the physical, human and latent root causes that led to an undesirable outcome. The software's unique search capability capitalizes on previously successful analyses using a knowledge base of "previous suggestions" that have been implemented under similar circumstances.



#### Immediate Results

PROACT® RCA dramatically cuts down on administrative time while significantly increasing the number of analyses that can be accomplished in a short time period. Average ROIs can range from **3,000% to 17,900%** (as documented in the best-selling book *Root Cause Analysis: Improving Performance for Bottom-Line Results* -ISBN 0-8493-1318-X).

You've heard that knowledge is power. Now let PROACT® RCA deliver that power to you.



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