



immediate results will follow. This is not necessarily true because, after all, we are

The facility management must take the responsibility of determining the system around the following areas

- Performance Criteria
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The support systems and the champion / drivers are necessary for an RCA initiative that

- Educating the manager and supervisory level of the organization

The backbone of the logic tree is the verification of each hypothesis. The analysis cannot stand firm without this component being completed. When hypothesis verification is complete, hypotheses that did not happen can be eliminated and the ones that did happen can be pursued to the true root causes. See Figure 3.

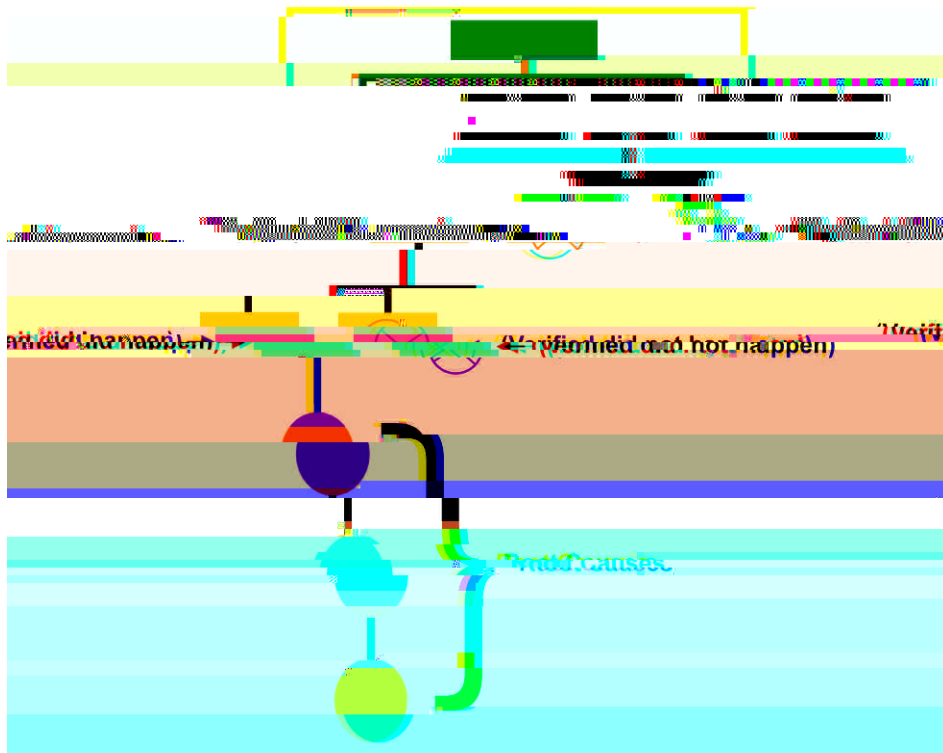


Figure 3

Without technical support the RCA process can lose momentum. Technical support can be a barrier to a successful analysis. Many companies may not have the technical expertise available to perform some of the verification tests necessary and some companies are not willing to pay outside experts to perform the testing. Still sound like a silver bullet or is it sounding more like work?

Testing can be:

- Trips to a vendor to see how rebuilds are performed
- Finite element analysis
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- Do whatever it takes to verify or disprove all hypotheses (Technical Support)
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