



PROACT FOR HEALTHCARE.COM

TESTIMONIALS

PROACT®

Your Patient Safety Solution

Client Testimonials

PROACT easily meets TJC Sentinel Event Guidelines.

PROACT can cut analysis time in half.

PROACT relies strictly on FACTS, not assumptions.

PROACT is real Root Cause Analysis, not Shallow Cause Analysis.

PROACT standardizes your RCA methodology and reporting.

PROACT demonstrates Return On Investment for your RCA.

PROACT is applicable in every facet of healthcare.

PROACT helps a facility easily determine the Significant Few.

“Wonderful system! Presentation was done in a very consistent manner giving a good overview of system and capabilities. The real case scenario exercise was a good way to bring it all together.”

*Pam Grant
Risk Management Coordinator
MedStar - Union Memorial*

“It was the BEST session I’ve been to ever regarding RCA!!!”

*Jessica Maack Rangel, RN BSN
Patient Safety Officer
Harris Methodist Hospital*

“It was one of the most enjoyable educational sessions I have (ever) attended. Bob and Roger were terrific. The whole experience was great - and painless. I actually enjoyed the entire experience.”

*Arlene Feinstein
QM/RM Coordinator at UMH
Medstar - Union Memorial Hospital*

Though I have not had a chance to fully utilize the capabilities of this product, we have recently purchased and trained on the PROACT product that contains both FMEA and RCA tools and guidance. I have now completed one RCA with the software and it was awe-inspiring. Our training included working through an FMEA and it seems to be just as easy and produces a wonderful project.

What seems to me to be one of the best features of using software on these projects, is the ability to project it up onto a screen while you are in the team and enter the info as you go. My problem was always having to go back to my office

after each meeting and type up what we did or make a flow chart, etc. Now it is all done as the team works on it.

*Mary Ann Kowalczyk
Director PI
Carroll Hospital Center*

“I believe it has many advantages such as, consistency and uniformity in the method and reporting; knowledge of the software can expedite reporting up to the HSO ...”

*Libby Enz
Sr. Risk Mgr.
Bon Secours Richmond Hospitals*

“Fauquier Hospital recently purchased the ProAct Suite product from the Reliability Center. This product facilitates the efficient and timely utilization of the Root Cause Analysis investigation process. Our involvement with the Reliability Center since then has been an extremely positive experience. Both Bob Latino and Gary Bonner have made themselves available to us in a very generous and timely manner.

Our initial training for the software was handled very professionally and those involved benefited greatly from the experience. The product itself is extremely user-friendly in its function and has greatly lessened the time needed to perform a high level Root Cause Analysis investigation. The use of the product has engaged more staff in the process and has provided my staff with an excellent educational tool. In all, we are extremely satisfied with the Reliability Center and its product.”

*Catherine Walsh, RN, BS
Director, Quality/Risk Management
Corporate Compliance Officer
Fauquier Hospital*

Reliability Center, Inc.
Proactforhealthcare.com



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