



**PROACT FOR HEALTHCARE.COM**

**RCA TEMPLATES**

**PROACT®**

Your Patient Safety Solution

**PROACT** easily meets TJC Sentinel Event Guidelines.

**PROACT** can cut analysis time in half.

**PROACT** relies strictly on FACTS, not assumptions.

**PROACT** is real Root Cause Analysis, not Shallow Cause Analysis.

**PROACT** standardizes your RCA methodology and reporting.

**PROACT** demonstrates Return On Investment for your RCA.

**PROACT** is applicable in every facet of healthcare.

**PROACT** helps a facility easily determine the Significant Few.

**PROACT® Root Cause Analysis Healthcare Templates™**

The PROACT® Root Cause Analysis (RCA) Healthcare Templates are an aggregation of experience associated with years' of field investigations. The analyses have been thoroughly reviewed and their results compiled to form this unique, single RCA knowledge base.

As analysts use RCI's PROACT RCA Software and have exhausted their team's ideas for developing hypotheses, there are more opportunities available with the PROACT® RCA Templates. These templates provide the analyst the ability to see if there may be something the team could have missed.

PROACT® RCA Templates provide learning based on past experience and also a system of "checks-and-balances" for the comprehensiveness of the analysis. While no knowledge base can ever cover all of the potential variables of all potential events; analysts can learn from past experience to assist with preventing recurrences of similar events.

**Significant Features**

- Allows the user access to published analyses generated outside their facility allowing unbiased experience from other facilities.
- Allows the user to quickly preview and select appropriate templates that most closely match the conditions associated with any RCA.

- Allows the user to quickly search the RCA database using either key words or the table of contents.
- Allows the user to quickly drill-down through levels of detail that occurs within any failure mechanism.
- Provides multi-levels of detail to uncover related causes in the cause-and-effect relationship seen when analyzing the undesirable outcome.
- Allows for the deletion or modification of the graphic structure and text as new/additional causes of the undesirable outcome are identified and uncovered.
- Accessing the desired template is quick and logical. There are layers, of detail starting with the major failure categories; Never Events or Serious Reportable Events, that should never have happened. These are divided into Serious Harm and Death. The "Outcomes" categories set up by TJC are used as the latent roots to make reporting easy and provide a consistent taxonomy.

Additional selectivity is supplied in the template topic area for each template. This information can be accessed through the Table Of Contents or by individual templates. Additionally, topics can be located utilizing the "Keyword Index" located in the rear of the manual. Each keyword/page number association is listed.

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