

Related Consulting Services and Products

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Consulting Services

Ayr Consulting

AYR Consulting Group assists hospitals with Joint Commission survey readiness and PPR preparation to achieve their mission and vision of the delivery of quality and safe patient care. AYR Consulting Group services include Mock Joint Commission Surveys, Joint Commission Periodic Performance Review preparation, Evidence of Standard Compliance, Measures of Success as well as customized educational programs. We offer daily consulting services and special pricing for a Continuous Survey Readiness package. Our team consists of healthcare professionals, including former Joint Commission Surveyors who specialize in performance improvement, Joint Commission Standards, and patient safety.

Contact: Karen Fernandes, R.N., CPHQ, President, AYR Consulting Group, LLC
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Email: karenfernandes@ayrconsulting.com
Website: www.ayrconsulting.com

David Benjamin, Ph.D.

Medication Error Reduction and Patient Safety ♦ Drug Safety Investigations ♦ Risk Management Legal Medicine & Education.

Contact: David M. Benjamin, Ph.D
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Email: medlaw@doctorbenjamin.com
Website: www.doctorbenjamin.com

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Care Communications, Inc.

Care Communications, Inc. (CARE) is a leading Health Information Management (HIM) Consulting and Staffing Company offering a comprehensive array of HIM services: **Staffing:** Onsite or remote medical coding support, Cancer registry staffing, Interim HIM and cancer registry management. **Revenue Enhancement and Medical Record Coding Improvement:** Coding Quality Reviews and Education (onsite or remote), Clinical Documentation Improvement, RAC Readiness and MS-DRG Assurance. **Consulting:** EHR Readiness and HIM Transition Consulting, MPI Electronic and Manual Clean-up Services, Customizable Consulting Services in Privacy / Confidentiality, HIPAA, Risk Management, Regulatory, Data Reporting and POA. **Medical Record Abstraction (HIPAA Compliant Medical Research Support):** Medical Record Procurement, Database Development and Comprehensive Data Retrieval, Customizable Data Reporting. **Leadership Training and Education:** Onsite Leadership Education, Training and Coaching, One on One Executive Coaching, Two Day Classroom Change Leadership Program (In conjunction with American Health Information Management Association, AHIMA)

Contact: Hal Walsh
Address: 205 W. Wacker Drive, Suite 1900, Chicago IL 60187
Tel: (312) 229-7127
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Email: Hwalsh@care-communications.com
Website: <http://www.carecommunications.com/>

Jane Conley, MS

Lecturer on medical-legal and risk management issues to physicians, ancillary healthcare providers, and physician practice management groups ♦ medical writer ♦ physician office risk management

Contact: Jane Conley
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Federal Compliance

Federal Compliance Consulting, based in the Washington, D.C., area, offers a wide range of services, including risk management assessment; training and education; monitoring; on-going compliance consultation and technical assistance; litigation consultation; and consultation in case of federal government complaints or investigations. CEO Bruce L. Adelson is a former U.S. Department of Justice, Civil Rights Division Senior Attorney. During his DOJ career, he had national enforcement responsibility for many federal laws, including Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act.

Bruce has more than 25 year of legal experience, including complex civil trial and appellate litigation experience. He is licensed to practice law in four states, the U.S. Supreme Court and several federal trial and appeals courts.

Contact: Bruce L. Adelson, Esq.
Address: 11808 Becket Street, Potomac, MD 20854
Tel: (301) 762-5272
Fax: (240) 536-9192
Email: badelson1@comcast.net

Linda Glasson, C.H.P.A.

Certified Healthcare Protection Administrator (C.H.P.A.). Consults and lectures on healthcare security, safety and emergency management, violence issues in healthcare, infant/pediatric abductions, program design, and interdepartmental relationships. Available for deposition reviews.

Contact: Linda Glasson, C.H.P.A.
Address: 114 Kingsport Drive, Williamsburg, VA 23185
Tel: (757) 253-7654

Kicklighter Group, LLC

Assistance in developing policies, procedures and strategies to address identified risk and patient safety exposures for hospitals and for the medical staff. Assistance with prevention and management of hospital acquired infections. Development and evaluation of RFPs for risk-related vendors or insurance brokers; On-site assessment of an organization's Workers' Compensation loss prevention program from the point of hire, through employment, through a work related injury and return to duty, to assist in protecting the workforce assets.

Contact: Leilani Kicklighter, RN, ARM, MBA, CPHRM, LHRM
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Fax: (954) 665-2863
Email: imlani@comcast.net

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Margulies Communications Group

The Margulies Team helps clients prevent problems from becoming a crisis through effective internal and external communications. If a problem cannot be contained, the firm becomes part of a health care organization's crisis management team. It assists clients in dealing with potential and actual litigation that can generate negative publicity and helps clients minimize adverse media coverage. The Margulies Team trains key executives and health care professionals to act as an organization's spokesperson. The Margulies Team also trains health care professionals for the rigors of deposition and courtroom testimony.

Contact: David Margulies
Address: 7007 Twin Hills Avenue, Suite 401, Dallas, Texas 75231
Tel: (214) 368-0909 Cell: (214) 914-1275 Fax: (214) 692-5959
Email: davidm@prexperts.net
Website: <http://www.prexperts.net>

Medical Staff Solutions

Credentialing education and consulting ♦ privileging and peer review ♦ assessment and development of medical staff governance documents, policies, and procedures ♦ medical staff office management ♦ survey preparation.

Contact: Christina W. Giles, CPMSM, MSA
Address: 32 Wood Street, Nashua, NH 03064
Tel: (603) 886-0444 Fax: (810) 277-0578
Email: chriswg@medicalstaffsolutions.net
Website: www.medicalstaffsolutions.net

Perinatal Risk Consulting

Perinatal risk management consulting ♦ perinatal risk management education.

Contact: Catherine Rommal, RNC, CPHRM, FASHRM
Address: P.O. Box 132127, Big Bear Lake, CA 92315-8985
Tel: (909) 585-7268
Email: crommal@charter.net

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Quality Plus Solutions LLC

Quality Plus Solutions LLC specializes in providing risk assessments and quality improvement consultation for **behavioral health care and substance abuse treatment settings**. We believe in partnering with organizations to assist them in their efforts in provide safe, high quality care. Services include: risk assessments, quality improvement program initiation, evaluation, training, and monitoring, Joint Commission survey preparation assistance, medical record quality reviews, and Legal Nurse Consultation. Monica Cooke, the CEO of Quality Plus Solutions LLC is a nurse with over 30 years experience in the field of behavioral health/substance abuse including quality and risk management, and provides consultant services for local and national organizations specializing in risk assessment and management.

Contact: Monica Cooke, RNC, MA, CPHQ, CPHRM
Address: 1110 South River Landing, Edgewater, MD 21037
Tel: (301) 442-9216
Fax: (410) 956-6359
Email: monicacooke@qualityplussolutions.com
Website: www.Qualityplussolutions.com

SafetyLogic Systems

Risk management and patient safety educational and consultative services for healthcare organizations, state associations, and professional societies to promote a safe patient care environment and positive safety culture.

- ♦ Physical facility assessments, risk control, and strategic risk planning.

Contact: David M. Sine, CSP, ARM, CPHRM
Address: 1000 Liberty Park, Unit 205, Austin, Texas 78746
Tel: 512-351-9580
Email: dsine@austin.rr.com
Website: Safetylogicsystems.com

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The Rozovsky Group, Inc./RMS

Risk management and patient safety services for all levels of healthcare delivery. Specific content knowledge and experience in credentialing, consent to treatment, complex risk issues, enterprise risk management, clinical research and governance. Also content knowledge with RFID issues in healthcare. Policy and procedure design and development, on-site and desktop assessment and a range of educational programming.

Contact: Fay A. Rozovsky, JD, MPH
Address: 272 Duncaster Road, Bloomfield, CT 06002
Tel: (860) 242-1302
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Email: fay@therozovskygroup.com
Website: www.therozovskygroup.com

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Products

Compliance Training Center

The Compliance Training Center provides online training the areas of **Responsible Conduct of Research, General Hospital Compliance, Sexual Harassment, and Falls Prevention**. The courses are based on educational theory to maximize the learning experience. Each course is separated into specific learning objectives and each section is tested. The tests are unique to each student because the questions are randomly pulled from a pool of questions. Because of these features, the courses and testing demonstrates true competency and strongly supports a risk management program. Our team has three decades of experience in research, hospital management and premier software development. Additional courses are being added. Suggestions for new courses are always welcome.

Contact: Jane Caron, MSW MBA

Address: 849 Beaumont Highway, Lebanon, CT 06249

Tel: (860) 484-4090 Fax: (860) 484-4090

Email: JANE.CARON@MYCOMPTRAINER.COM

Website: www.mycomptrainer.com

Dialog Medical

Dialog Medical's iMedConsent™ application enhances the education, discussion and documentation associated with the informed consent process. The iMedConsent™ application produces procedure-specific consent forms for thousands of treatments and procedures. iMedConsent™ also includes patient education documents and an extensive image gallery. Trusted by more than 15,000 physicians and in over 160 hospitals, this novel solution is integral to efforts to standardize communication, manage risk, comply with regulatory requirements, lower costs, and better document informed consent encounters.

Contact: Dialog Medical

Address: 3075 Breckinridge Blvd. Duluth, GA 30096

Tel: 800-482-7963; 770-982-7851

Fax: 770-736-5725

Email: customerservice@dialogmedical.com

Website: www.dialogmedical.com

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ECRI

Healthcare quality solutions for patient and resident safety, risk and quality management. ECRI works to improve the safety, quality, and cost-effectiveness of healthcare. It offers a number of services including: Consultations and collaboration ♦ Hazard analyses ♦ Patient Safety Reporting Educational seminars and training programs ♦ Risk and quality management memberships and advisory services ♦ Assessment Services ♦ Web-based Resources. Publications available on a subscription basis include *Continuing Care Risk Management System, Healthcare Risk Control System, Operating Room Risk Management System*, and the *Healthcare Hazard Control System*.

Contact: Sharon K. Murphy, National Accounts Manager, Risk Management
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Email: smurphy@ecri.org Website: www.ecri.org

hccs – Experts in Healthcare Learning

Health Care Compliance Strategies, inc. (hccs) provides compliance and competency training courseware to hospitals, teaching facilities, clinics, medical schools, health plans and other healthcare entities. hccs on-line courseware provides timely and engaging, full motion video of real-life scenarios, interactive questions and answers, student tracking, and comprehensive management reporting. Topics include Professional Compliance, Corporate Compliance, HIPAA Compliance - Awareness, Privacy & Security, Research Compliance, and various topics on QI/Risk Management and Patient Safety.

Contact: hccs – Experts in Healthcare Learning
Address: 30 Jericho Executive Plaza, Suite 400C, Jericho, NY 11753 – 1098
Tel: 516-478-4100
Website: www.hccs.com

rL Solutions

rL Solutions is a market leading provider of customer service, risk management and claims management solutions that are easily implemented, globally accessible, and have a positive impact on the quality of care and service for healthcare consumers. Working with strategic partners, rL solutions is creating a global network that collaborates and leverages each others' unique skills to improve the healthcare experience for everyone.

Contact: rL Solutions
Address: One Broadway, 14th Floor, Cambridge, MA 02142
Tel: (617) 475-1515 Fax: (617) 475-6046
Email: chung@rl-solutions.com

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Website: <http://www.rl-solutions.com>

Strong Peri-FACTS, An eJournal for Obstetric Care Providers

STRONG Peri-FACTS is a weekly program that provides ongoing, quality, continuing education to obstetric care providers across the nation and abroad. Distributed directly to subscribers via the Internet or E-mail, it provides up-to-date information on obstetric issues that are most commonly encountered in the United States. Utilizing a combination of clinical case studies and didactic reading materials, STRONG Peri-FACTS teaches the principles of fetal heart monitoring and general obstetric care.

Contact: Strong Peri-FACTS
Address: 601 Elmwood Avenue, Box 668, Rochester, NY 14642
Tel: (800) 285-2366; (585) 275-6037
Fax: (585) 276-2080
Email: Peri-Facts@urmc.rochester.edu
Website: www.urmc.rochester.edu/obgyn/peri-facts

The Reliability Center

Reliability Center, Inc. (RCI) is a Reliability Consulting firm specializing in Failure Modes and Effects Analysis (FMEA), Opportunity Analysis (OA) and Root Cause Analysis (RCA). RCI has over 30 years of field-proven Reliability experience in the healthcare, manufacturing, service and government sectors. RCI provides consulting, training and software to support their Reliability approaches.

Contact: Robert J. Latino
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Phone: (804) 458-0645 Fax: (804) 452-2119
Email: blatino@reliability.com
Website: www.proactforhealthcare.com and www.reliability.com

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Books

Clinical Trials and Human Research A Practical Guide to Regulatory Compliance. Fay

A. Rozovsky, JD, MPH, and Rodney K. Adams, ISBN: 0-7879-6570-7, Hardcover, 656 pages. Jossey-Bass, 2003. A timely tool on clinical trials research, this volume offers practical insights into laws, regulations and other requirements for compliance in human research. **To obtain or purchase the book:** <http://www.therozovskygroup.com/contactus/index.html>

Consent to Treatment: A Practical Guide, Fourth Edition. F.A. Rozovsky, JD, MPH,

ISBN:0735556032, Loose-Leaf, 1000 pages, Aspen Publishers, 2007 with annual supplement. A comprehensive, practical compendium on consent to treatment. The book covers topical issues in consent to treatment, including the rules for consent, exceptions, care for special populations such as minors and prisoners, and particular issues such organ and tissue procurement and transplant and end-of-life treatment decisions. Documentation, patient safety and consent, and disclosure of adverse outcomes are addressed in the book. It includes a number of practical tools. The book is supplemented annually. **To obtain or purchase the book:** <http://www.therozovskygroup.com/contactus/index.html>

Handbook of Patient Safety Compliance: A Practical Guide for Health Care

Organizations. Fay A. Rozovsky, JD, MPH, and James R. Woods, Jr., MD (Editors), ISBN: 0-7879-6510-3, Hardcover, 288 pages, Jossey-Bass, 2005.

This multi-author book addresses many important topics in patient safety. Included are chapters on laws and regulations driving patient safety, accreditation, credentialing, disclosure, clinical trial patient safety, failure mode and effect analysis, root cause analysis, and claims management and patient safety.

To obtain or purchase the book: <http://www.therozovskygroup.com/contactus/index.html>

Health Care Credentialing: A Guide to Innovative Practices. Fay A. Rozovsky, Christina W. Giles, and Mark A. Kadzielski, Hardcover Manual, 2007.

This multi-author volume provides insights into new approaches in health care credentialing. It includes such topics as disaster credentialing, alternative approaches for addressing care providers with clinical competencies and behavioral issues, board credentialing, and other important topics. The book is supplemented annually

To obtain or purchase the book: <http://www.therozovskygroup.com/contactus/index.html>

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Health Care Organizations Risk Management: Forms, Checklists, and Guidelines, Second Edition

Fay A. Rozovsky and Jane L. Conley, Hardcover, Aspen Publishers, 2007.

This manual provides both a solid foundation for healthcare risk management and innovative material for healthcare facilities and providers. Filled with forms, checklists, case studies, the manual is updated annually and is also available as on-line resource.

To obtain or purchase the book: <http://www.therozovskygroup.com/contactus/index.html>

What Do I Say? Communicating Intended or Unanticipated Outcomes in Obstetrics.

James R. Woods, Jr., MD, and Fay A. Rozovsky, JD, MPH, , Hardcover, 192 pages, Jossey-Bass, 2003.

A very topical volume on consent and disclosure of adverse outcomes. Written by recognized authorities on the topic, the book contains 24 types of communications. The concepts found in the book are useful to those in obstetrics and other areas of medical practice.

To obtain or purchase the book: <http://www.therozovskygroup.com/contactus/index.html>

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